



GUIDANCE FOR VISITING RESIDENTS AT HOLY FAMILY SENIOR LIVING

Visitors Code of Conduct:

The safety, security, and conduct of Catholic Senior Housing and Healthcare Services, Inc's (CSHHCS) employees, residents, contractors, vendors, and visitors while on CSHHCS premises are of vital importance. CSHHCS maintains an environment free of violence and the threat of violence. It is CSHHCS' policy to review incidents, actions, statements or other behavior by anyone that is intended to be, or perceived to be violent, threatening, intimidating, disruptive, aggressive, or harassing as determined by CSHHCS in its sole discretion. These behaviors will not be tolerated.

Firearms, weapons of any type, and other dangerous, illegal or hazardous devices or substances, are not allowed on the CSHHCS premises, including but not limited to Parking Areas. This policy shall not apply to Law Enforcement Officials or other persons authorized by the Executive Director to secure the safety and security of CSHHCS employees and residents.

Visitor Rules:

- All visitors are required to abide by the Visitor Code of Conduct.
- All visitation must be pre-scheduled; one visit per resident every two weeks, only 3 visitors at a time outdoors or 2 visitors at a time for indoor visitation.
- All visitors are required to remain in assigned visitation area only.
- If arriving early, remain in vehicle until your scheduled time.
- All visitors are required to wear a mask/ face covering that covers nose and mouth.
- All visitors are required to maintain 6 ft. social distancing; no touching/ hugging/ kissing residents or personnel.
- All visitors are required to use hand sanitizer before and after visitation.
- All visitors are required to refrain from bringing food or gifts to visitation areas.
- Visitation areas will be disinfected after each use.
- All visitors are required to stay within the allotted time.
- All visitors are required to stay home if ill, been told to quarantine due to possible exposure to COVID19 or visited a travel advisory county or state in the past 14 days.

Scheduling Visits:

To schedule a visit, contact the Life Enrichment Department at 610 865-5595 ext 522 between 8:30 am and 3:30 pm Monday through Friday or email your request to rlance@holyfamilysl.org.

I have read and agree to abide by the Visitor Code of Conduct and Visitor Rules. I understand non – compliance with these rules will result in termination of visitation privileges.

Name of resident you are visiting

Date

Printed name of visitor

Address

Phone number

Email Address

Visitor Signature

10/2020