



Holy Family Manor COVID-19 Update 9-18-2020

Dear Family and Friends of Holy Family Manor and Grace Mansion Personal Care,

Greetings,

I am writing to inform you that one of our residents and one staff member have tested positive for COVID-19. As you are aware, Holy Family Senior Living continues to adhere to all COVID-19 testing protocols and infection control procedures recommended by the Department of Health and CDC. We continually test residents and staff in the facility to catch any new infections.

The resident who tested positive was immediately placed in our Red Zone isolation unit and is doing well. The staff member is asymptomatic and is quarantining at home. We are in the midst of completing testing throughout the facility, and so far, there are no additional positive tests.

Out of an abundance of caution, we are pausing all visits to Holy Family Senior Living to keep our residents safe. We will provide a weekly update to you so that you can remain apprised of any future changes to the visitation policy.

Please contact Rose Lance, Director of Life Enrichment, at 610-865-5595, X 522 if you would like to schedule a virtual visit with your loved one using Facetime, or another application.

If you have not yet been added to our email distribution list, please send your name and email address rlance@HolyfamilySL.org. We encourage you to be added to the email list, since you will receive updates sooner.

Please know that our facility is well prepared for any resurgence of COVID-19. We have personal protective equipment for all staff and the isolation unit has been kept ready in case of any new infections. We will do whatever is necessary to keep our residents as safe as possible.

We are also undergoing our annual Department of Health Survey this week. Usually our survey window is in late winter/early spring. Due to COVID-19, the survey is happening later than usual. I look forward to sharing the results as soon as they are available.

Thank you for your continued prayers and support.

Sincerely Yours in Christ,

Joseph Shadid, RN, MSN, MBA, NHA, PCA
Chief Executive Officer