



March 12, 2020

Dear Holy Family Manor and Grace Mansion Communities,

As we continue to monitor the potential for the spread of COVID–19, also known as the coronavirus, please be assured that the safety of the residents in our care is our top priority. Out of an abundance of caution, effective at 1 pm today, Holy Family Manor Skilled Nursing and Rehabilitation and Holy Family Grace Mansion Personal Care will be closed to all visitors and volunteers. Holy Family Senior Living Administration asks for your cooperation and encourages family members to remain in contact through telephone and email with residents and staff.

We continue to follow all guidance from the Pennsylvania Department of Health, Pennsylvania Department of Long Term Living and Centers for Disease Control. Our infection control procedures throughout the facilities follow best practices and we are confident that we are doing everything possible to prevent illness among our residents and staff. Some of the procedures that are already in place include: 1) Daily temperature scanning of staff and residents; 2) Increased monitoring of infection control procedures among staff and residents; and 3) Restricting visitors from entering the facility at all times.

There are no current COVID 19 cases at Holy Family Manor or Holy Family Grace Mansion. Ongoing vigilance in monitoring our neighboring communities has prompted us to escalate our procedures to prevent the possible spread of the virus. We appreciate your full cooperation and look forward to opening our doors to visitors and volunteers once the potential for infection dissipates. If you have any questions, please contact a member of my team. Their contact information is listed below:

- Susan Regalis, Administrator of Holy Family Manor 610-865-5595, ext. 453.
- Lauren Favinger, Director of Social Services: 610-865-5595, ext. 597.
- Stephanie Muschlitz, Director of Infection Control & Clinical Reimbursement: 610-865-5595, ext. 422.

Sincerely,

Joseph Shadid, MSN, MBA, NHA, PCA
CEO of Holy Family Senior Living

Holy Family Senior Living, 1200 Spring Street, Bethlehem, PA 18018 - phone: 610-865-5595